

# CLIENT TESTIMONIALS

Revision No: 5; Effective Date:18/1/15

## **Majlis Perbandaran Kuantan (1300 staff) / MPK (Kuantan Local Council)**

*“Through trainings and audits (provided by CI International), MPK has achieved a level of quality management system implementation which is considered stable and effective. Many changes and improvement we have made to our work procedures, monitoring system, analysis of data and achievement, awareness and involvement all parties in our organization in the implementation of the quality management system.*

*Based on the past services provided by CI International, we are very satisfied with the contribution and quality services provided. Your side has been very serious in providing assistances to MPK to achieve a high level of ISO implementation until we can provide consistent and quality services to the public and the ‘masyarakat’.”*

## **Construction and Industrial Safety Training Centre Sdn Bhd**

*“CI resources in ISO Standard can be said professional, including most of their auditors. I would recommend that those companies who are going to have the ISO Standard should liaise with CI”.*

## **Pensera Sdn Bhd & Serracomm Synergy Sdn Bhd**

*“We were truly satisfied with the relevant audit and would like to thank the auditors for the excellent audit process carried out at our Head Quarters and Sites UNIKL and PERKESO. We look forward to the next audit to improve our system further, and elevate our company performance all together. On behalf of Pensera’s Top Management, we would like to thank you”*

## **Jabatan Peguam Negara**

*“Very satisfied. However the “observation” status given to us are something new to us as our consultant might have inadvertently omitted in their professional preparation / guidance to us or perhaps they might have interpreted the clauses in the standard differently. Would appreciate if CI could give some guidance in future.”*

## **HK Chan Optometrist Sdn Bhd**

*“The auditors have shown very good communication skills and presented with valuable guidelines towards our recent audit. We appreciated the depth of their understanding in our operational system and the relevant issues brought out in their process of audit. This audit was really beneficial to our organization as the auditors were well equipped with knowledge of the nature of our service industry. Thank you.”*

## **JV - Binasisistem Sdn Bhd**

*“We greatly appreciate the feedback and support of CI Malaysia. The auditor is very good and professional. His opinion and effort is valuable and highly appreciated. Most helpful was learning about strategies and technique improvement on implementing Quality Management System.”*

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## **Kasihku Marketing Sdn Bhd**

*“Very satisfied for the service, straight forward, serious to discuss related to issues raised in the 1st stage audit. Gave good and quoted simple and aggressive ways to solve problems. Hope to see him again in our near 2nd stage audit. Well done.”*

## **CL & O Architects Sdn Bhd**

*“The audit went smoothly and made useful observations during site audit which was communicated to the contractor.”*

## **Bahagian Gubalan Jabatan Peguam Negara**

*“Received very well cooperation from the auditors throughout the audit process.”*

## **Majlis Perbandaran Kuantan**

*“Very good in conducting audit and clear explanation given by auditors.”*

## **Premier Structure Sdn Bhd and Premier Structure Pte Ltd.**

*“Satisfied with the service and support after so many years.”*

## **Premium Food Corporation Sdn Bhd**

*“Satisfied on the audit finding, looking possibility of improvement.”*

## **Btech Precision Engineering Sdn Bhd**

*“Auditors has well explained on their findings and given appropriate advises on how to improve further.”*

## **Manewtech-Belle Sdn Bhd**

*“Help in explain our processes/document weakness and recommendation for improvement.”*

## **CJ Korea express Malaysia Sdn Bhd**

*“Overall, Mr Prem is knowledgeable and explained on the finding.”*

## **Maser Marine Engineering Sdn Bhd**

*“Good explanation on findings and future improvement.”*



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## **Erinco Sdn Bhd**

*“The audit was conducted professionally and proceeded smoothly without any undue delay. Very satisfactory.”*

## **Khazanah Nasional Berhad (Corporate and Support Services Division)**

*“Great auditors! Understand the business in CSS Khazanah and the culture.”*

## **Pertubuhan Arkitek Malaysia**

*“We would like to thank Prem & Nizam for the audit.”*

## **Cadware Sdn Bhd**

*“Very efficient, patient, willing to help our staff on uncertainty.”*

## **Asiamost Sdn Bhd**

*“CI service is up to our expectation of ISO certification service & performance.”*

## **Eyecon Group Sdn Bhd**

*“ Good communication skill; Very well verse in ISO Quality Management; Able to assist us to further improvement in our quality system.”*

## **Trans Resources Corporation Sdn Bhd**

*“Overall the audit was conducted smoothly.”*

## **Regards Engineering Co. Ltd**

*“Looking forward to receive continuous support for every year.”*

## **Sri Sekamat Enterprise Sdn Bhd**

*“We are very happy with the services provided by the audit team and CI office staffs during the audit. We hope that CI office will continue with their great services for our future audits.”*

## **Majlis Perbandaran Jasin**

*“Terima kasih di atas teguran dan pandangan yang membina dan memantapkan lagi MS ISO 9001:2008 Majlis Perbandaran Jasin.”*

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## **Fuji Electric (M) Sdn. Bhd.**

*"We have learnt a lot from the observations and comments given by the auditors. We also were being exposed to a very good process approach and methodology of audit, which we can adopt it in our internal audit."*

## **Biofresh Green Sdn Bhd**

*"Overall satisfy with the audit on dedication, advice & commitment from auditor. Auditor has done pretty well audit on this re-assessment."*

## **Throtech Industries Sdn Bhd**

*"I appreciate auditors pointed out inadequacy of our system implementation, especially in Environmental Quality System. He also provided valuable improvement information for our guidelines."*

## **HE Consolidated Sdn Bhd and Hexatech Engineering Sdn Bhd and Hexatech Building Services Sdn Bhd**

*"Auditees are impressed by the performance and acknowledge of auditors, especially solutions and suggestion are provided for areas needing improvement."*